

**PROJECT PARTNERS
USER INTERFACE APPLICATIONS
IN THE PROFESSIONAL SERVICES INDUSTRY**

The Situation

A leading financial Decision Management company specializing in credit scoring and business analytics, with global projects and users based in twelve countries, needed a globally integrated, enterprise solution that could support their project based business. Oracle E-Business Suite Projects Applications was the solution of choice. Oracle Project Costing and Oracle Project Billing were implemented to automate their project financials. Oracle Resource Management was implemented to manage their resources, ensuring the right resources are available at the right time and at the right internal cost to meet the demands of their client engagements. And Oracle Project Management was implemented to manage their robust project management needs.

With the wide range of functionality offered by Oracle Projects, the learning curve of navigating the Projects applications was quite steep and the vast amount of navigation needed to perform simple tasks such as WBS maintenance, budgeting and forecasting was becoming very cumbersome. Creating a budget and assigning resources using native Oracle Project Management and Oracle Resource Management can require over 20 screens of navigation to complete.

In addition, forecasts had not been integrated into Oracle Project Management and were being managed through a combination of off-line Microsoft Excel worksheets and Microsoft SharePoint; causing duplicate entry and data integrity issues, and the information was not integrated with Oracle Project Management for other project stakeholders to view. The ability to work while traveling, work from a clients' site, or work from a location without network connectivity is a must for project managers providing professional services as their main business. Time is critical and information needs to be updated on a daily basis; quickly, easily, and efficiently.

This firm's project managers needed a more integrated, easy to use collaborative entry model for task maintenance, budgeting, task level progress collection and Estimate-to-Complete forecasting that can be used from anywhere in the world, regardless of network connectivity. Their project managers required an easy solution to manage complex projects.

Why UI-Apps?

Based upon the needs of this Professional Services firm, UI-Apps quickly became the perfect solution for their project managers. UI-Apps were developed specifically for an end user - a project manager in this case - who needs to manage WBS, define budgets and perform forecasting. UI-Apps worksheets were configured (by their IT staff requiring no special skills) to show only the data fields they wanted. The columns names were changed to represent their terminology, the worksheets display their unique colors and layout and were set up to follow the flow their project managers are accustomed to for their daily business operations.

This Professional Services firm implemented UI-Apps and rolled it out to their project managers worldwide in six short weeks. Feedback from their project managers was extremely positive:

"We like the small learning curve because we already know the interface - it is integrated, familiar and requires so many less clicks."

Project Managers were able to quickly benefit from the Microsoft® Excel based interface with two-way interactivity to Oracle Applications and welcomed the ability to work in a disconnected mode from anywhere in the world.

Using UI-Apps, their project managers can now perform all of the following functions from one Microsoft® Excel workbook:

- Create, Define and Maintain Work Breakdown Structures; including indent and outdent capabilities and task modifications once saved
- Create, Define and Maintain Project Workplans and Schedules
- Create, Define and Maintain Budgets

- Collect Progress
- Review Project Costs/Actuals
- Complete Project Financial Forecasts

Time Phased Task and Budget Management

Project Managers are now able to use the Time Phased worksheet to manage their WBS and their budgets. Without needing to navigate through the many financial planning HTML screens in Oracle, the WBS is created in UI-Apps or downloaded if previously created in Oracle, directly into one familiar Excel worksheet. New tasks are added and maintained and those tasks previously added can also be changed using this worksheet. The UI-Apps worksheets also integrate with their project workplans. Time Phased budgeting in UI-Apps allows their project managers to plan costs using fully burdened cost rates from Oracle and plan revenue using bill rates. Additionally, when forecasting, project managers forecast revenue using Oracle bill rates with the option for discounts or markups when necessary.

Project Details				Budget Summary								
Project Number	29047	Customer Name	Promocion Y Operacion SA d	Original Budget	Current Budget	Variance						
Project Name	Prosa - Fraud consultin	Legal Request No.	32272	Hours								
Project Org	Fraud Solution Cons (S	Opportunity No.		Revenue								
Project Manager	Bruno, Anthony J (To	Product	200	Cost								
Project Accountant	Le, Phuong K	Revenue Stream	Fixed									
Project Start Date	02/03/08	Opportunity Value										
Project Completion Date	22/31/08	Operating Unit Name										
Project Status Name	Approved											
<input type="button" value="Get My Projects"/> <input type="button" value="Refresh Oracle Data"/>												
Budget Details												
Revenue Budget Plan Type	Approved Revenue Budget	Change Reason		<input type="button" value="Save Working"/>								
Cost Budget Plan Type	Approved Cost Budget	Change Description		<input type="button" value="Submit for Baselineing"/>								
Cost Budget Currency	USD											
Cost Budget Version Name	Nov 08 Validation											
Task Name	Planning Resource	Task Type (Hidden)	Billable Flag (Hidden)	UOM	Quantity	Original Burdened Cost	Revenue	Current Baselineed Quantity	Burdened Cost	Revenue	Requested Amounts Quantity	Burdened Cost
Labor - Billable (Labor - Billable)	LABOR	Y						400.00	15000	45000		
People	LABOR	Y		Hours				-400.00	15000			
Financial Elements	LABOR	Y		Currency						-45000		
Labor - NB (Labor - Non-Billable)	LABOR	N										
People	LABOR	N		Hours								
Travel Time - NB (Travel Time - Non-Billable)	LABOR	N		Hours								
People	LABOR	N		Hours								
Expense - Billable (Expense - Billable)	EXPENSE	Y								2000		
Financial Elements	EXPENSE	Y		Currency						2000		
Expense - NB (Expense - Non-Billable)	EXPENSE	N										

Time Phased Task and Budget Management

Using the Time Phased worksheet above, project managers select their desired project and plan type from the list of projects they have access to. Tasks, budget lines, labor and non-labor resources, along with their associated cost and bill rate information, are downloaded from Oracle directly into the worksheet for on-line and off-line use. Once the project has been downloaded into the worksheet, the drop down lists contain the lists of values associated with the project and are always available for use.

Task management options in this worksheet allow project managers to add or select tasks, add associated task attributes and task information, maintain WBS by indenting and outdenting the task location in the structure, and add both labor and non-labor resources to the budget plan. After selecting tasks and resources, the project manager can enter the quantities for labor and expenses. The associated cost and bill rates have already been downloaded with the project and can be overridden if necessary. Total plan amounts are entered and totaled for each period individually or are automatically spread across all periods within the task and resource dates of the project. Additionally, the Time Phased worksheets support Oracle Project Management-defined period profiles; allowing data display data of up to 36 time periods, with additional periods for longer projects being grouped into preceding and succeeding periods. Project managers can adjust their view of the project's periods by simply changing the current planning date, and the worksheet will automatically display this preferred view.

Once any changes have been made or the budget is complete, project managers have the option of saving the plan as a working version or submitting the budget for baseline. UI-Apps automatically follows the workflow rules set forth by their business processes.



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USER INTERFACE APPLICATIONS

Upon submission, UI-Apps perform the following actions using Oracle's public APIs:

- Create tasks with all required attributes, i.e. transaction controls, task status, billable flags, chargeable flags, service type, etc.
- Create and define the budget with resources, quantities, and amounts
- Update project workplan and publish the workplan
- Submit the budget for approval – working or baseline
- Attach a copy of the spreadsheet to the project

For future budget updates, the project manager simply makes changes to the worksheets stored on their local desktop or laptop and resubmits the data which would update and submit the current working version of the budget to establish a new baseline. Alternatively, if the project manager has not retained the original workbook, they have the option for a new Excel file to be started and the project, WBS, and budget information is downloaded once again to make changes as needed. UI-Apps allow their users to download their project budget or forecast for review or update. If the project has already been downloaded for update, UI-Apps will lock the worksheet and prevent updates to the worksheet while in use by other users. The project budget or forecast is always available to download for review by other PM's. Project managers can also save their budget (and/or forecast) and attach to their project in Oracle as a project attachment.

Once the budget has been baselined, project managers can choose to have their forecast automatically generated from the approved cost budget and downloaded to the worksheet or generate the forecast from their prior forecasts.

Time Phased Forecasting

Using the Time Phased Forecasting worksheet is a real timesaver for this firm; no longer are they performing double entry between offline non-integrated Excel spreadsheets and SharePoint, but they are now working in one fully integrated workbook, configured exactly to the way they do business. The result of the UI-Apps forecasting implementation resulted in significant cost reductions and much more accurate project forecasts. The Forecasting worksheet allows their project managers to:

- Review Project Costs/Actuals
- Enter Estimate- to-Complete and Forecast (EAC) Values
- Review Project Budget and Forecast Variances
- Review Revenue Margins and Margin Percents
- Submit New Financial Forecasts
- Optionally Attach Forecasts as Attachments to the Project in Oracle

Project Details										Forecast Summary (Billable Labor)					
Project Number	29047			Customer Name	Promotion Y. Opera					Original Forecast	Last Approved	Variance			
Project Name	Prose - Fraud consulting			Legal Request No.	32272										
Project Org	Fraud Solution Cons (SOLCG) - FICO US			Opportunity No.	200					Hours	Revenue	Revenue			
Project Manager	Bruno, Anthony J. (Tony)			Product	Fixed										
Project Accountant	Le, Phuong K			Revenue Stream	Fixed					Hours	Revenue	Revenue			
Project Start Date	2/1/2008			Opportunity Value	80000										
Project Completion Date	12/31/2008			Operating Unit Name	OU-USA-01					Hours	Revenue	Revenue			
Project Status Name	Approved			Contract value	80000										
<p>Get My Project Data Refresh Oracle Data</p>										<p>Save Working</p> <p>Submit for Approval</p>					
Forecast Details															
Add Plan Line		Delete Plan Line		Forecast Plan Type	FICO Revenue Forecast I					Change Reason					
				Forecast Currency	USD					Change Desc.					
				Forecast Version Name	Test Rev Forecast										
Task Name	Resource Format	Task Type (Hidden)	Billable Flag (Hidden)	Start Date	End Date	UOM	Actual Bill Rate	Forecast Bill Rate	Actuals QTY	Actuals Revenue	ETC QTY	ETC Revenue	Forecast QTY	Forecast Revenue	Preceding P
Labor - Billable	Planning Resource	LABOR	Y	LABOR-	12/9/2008	12/31/2008			83	21100	170	29500	253	56600	
Name	Lucas, Elisabeth (Lisa)					Hours	100	150.00	30.5	10,065.00	40	-	70.5	10,065.00	
Name	Anderson, Ian					Hours	200.00	24.5	3,085.00	50	-	74.5	8,095.00		
Name	Manuel, Andrew (Drew)					Hours	200.00	38	3,764.00	50	-	75	3,764.00		
Role	Solution Consultant - Functional					Hours	355.00	0	-	30	-	30	-		
People	People					Hours	355.00	0	-	0	-	0	-		
Financial Elements	Financial Elements					Currency	0	(5,814.00)	0	28,500.00	0	23,686.00	0	23,686.00	
Labor - NB		LABOR	N	LABOR-	12/9/2008	12/31/2008			26	0	0	0	26	0	
Name	Lucas, Elisabeth (Lisa)					Hours			0.5	-	0	-	0.5	-	
Name	Anderson, Ian					Hours			11.5	-	0	-	11.5	-	
Name	Manuel, Andrew (Drew)					Hours			4	-	0	-	4	-	

Time Phased Forecast Management





For each forecasting period, project managers download the latest information for their projects; including actual cost information (read only) from Oracle into the Forecasting worksheet. Estimate-to-Complete (ETC) amounts are calculated by default from the displayed budget amounts but project managers always have the option for overrides if desired. ETC values default into the worksheet from different sources – approved budget, prior forecast and the standard Oracle generated ETC values. ETC amounts and workplan progress are also updated by the user at the task and/or resource level for existing tasks or for new tasks and/or resources. These values are entered once and integrated with the workplan. Percent complete and ETC amounts from the forecast and resource assignments are also integrated right into the workplan.

The configurability of UI-Apps allows their users to combine variations of the budgeting and forecasting worksheets into different workbooks to meet the demands of differing business processes throughout various departments within the company. UI-Apps worksheets also provide summary data for project managers to quickly view their budget and forecast variances along with their revenue margin and margin percentages. At any given time, project managers have access to the latest information regarding their projects and can make any necessary changes “on the go” and submit those changes back to Oracle once they can connect to their network. The ease of UI-Apps keeps their project managers focused on managing their projects rather than time consuming, multi-page, multi-step data entry. Timely project information is crucial and is only kept up to date if it can be maintained quickly and efficiently.

About UI-Apps

UI-Apps is an application suite delivering easy-to-use, easily tailored Microsoft Excel worksheets pre-configured to work with Oracle Projects Applications. UI-Apps provide an out-of-the-box solution for Professional Services. UI-Apps workbooks provide a user-friendly front-end that meets industry business needs while seamlessly integrating with Oracle security and business logic. It also provides business users an intuitive way to accomplish complex tasks using a familiar yet powerful tool: Microsoft Excel.

About the Company

Project Partners, LLC is a privately held firm headquartered in Half Moon Bay, California, offering consulting services and software products to project-driven firms. Over 300 firms around the world have selected Project Partners for expert services and products for their Project Portfolio Management solutions, thereby increasing productivity and reducing operating costs. Project Partners knows Enterprise Project Portfolio Management inside and out. Our team of professionals designed and delivered the Oracle® E-Business Suite Projects Applications™. We've developed integrated products that extend the Oracle Projects and Oracle Primavera™ solutions. And we have Project Management Institute®-certified Project Management Professionals (PMPs) who assist our clients in developing and maturing the skills of their project management practices. An Oracle Certified Partner, Primavera Technology Partner, Microsoft Partner and @Task Gold Partner, Project Partners has executed global implementations for clients who manage tens of thousands of projects, thousands of users, multiple languages and currencies. At Project Partners we are not satisfied until our customers are delighted, and it is this dedication to joint success that has garnered us the highest praise from our clients. We are proud to be widely recognized as The *Experts* in Enterprise Project Portfolio Management™.

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